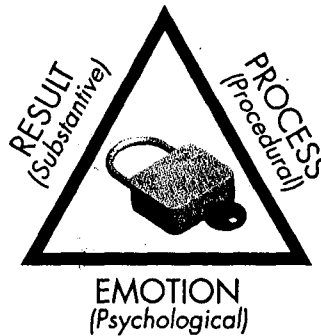


## MODEL #2 – THE TRIANGLE OF SATISFACTION<sup>2</sup>

The Triangle model is an extension of the Circle of Conflict, though it easily operates as an independent framework for the practitioner. This model deepens the area of Interests, suggesting that there are three distinct types of interests: Result or substantive interests, Process or procedural interests, and Psychological or emotional interests. The model offers specific strategies for working with the three different types of interests in conflict situations.



1. Adapted with permission from CDR Associates, Boulder, Colorado.
2. Used with permission of CDR Associates, Boulder, Colorado.

(Interests)